



## Terms & Conditions

The terms and conditions of our contract must be agreed to before you are able to enrol in Day Care at Hairy Hounds Playground. Please read through the conditions below and acknowledge your acceptance at the bottom of the page.

- All dogs are cared for by Hairy Hounds Playground staff without liability on Hairy Hounds Playground for loss or damage from: disease, theft, fire, death, escape, injury or harm to persons, other dogs, or property by said dog(s), or for other unavoidable causes, for which due care and diligence have been exercised. I hereby release Hairy Hounds Playground of any liability of any kind arising from my dog's attendance and participation at Hairy Hounds Playground.
- I acknowledge that dogs from 10 weeks are welcome to Hairy Hounds Playground pending their proof of C5 vaccination. All dogs over 8 months must be spayed/neutered.
- I agree to take full responsibility in taking the necessary precautions against contagious illnesses and parasite exposure by consulting my own veterinarian, and I accept all reasonable risk of injury incurred in normal day-care activity. I accept that my dog must be in good general health and that I must provide proof of all required vaccinations including but not limited to Distemper, Hepatitis, Parvovirus and Bordetella ( C5 vaccination), prior to my dogs initial visit to Hairy Hounds Playground , in addition to when they are updated. I understand that if my dog's vaccinations are out of date, or I cannot produce proof of vaccination, that my dog cannot attend Hairy Hounds Playground. I accept that if my dog arrives at Hairy Hounds Playground with fleas and or ticks that it will be bathed at Hairy Hounds Playground's discretion and at my expense.
- I understand that while the staff at Hairy Hounds Playground takes all possible precautions, there is a possibility that my dog may contract a communicable disease.
- I understand that I must inform Hairy Hounds Playground of any known behavioural/aggression problems that my dog has shown towards people and other dogs, including but not limited to, barking, excessive dominance and roughhousing. I understand that Hairy Hounds Playground uses safe and harmless corrective methods such as time out rooms.
- I accept that I may supply food for my dog, or for a small charge Hairy Hounds Playground will provide a super premium dry dog food. I will not bring personal items like toys or bones, as Hairy Hounds Playground is a cage free environment. We provide water, bowls, treats and toys.
- **I understand that all dogs must wear at all time, ID tags including their names, and that they are to arrive and depart on soft leads (not retractable) and soft / flat collars – Please note; CORRECTION collars and Martingale collars are not accepted at Hairy Hounds Playground. These collars are far too dangerous to leave on at any time whilst in our care.**
- I understand that Hairy Hounds Playground reserves the right to temporarily or permanently remove any dog from Hairy Hounds Playground at any time due to but not limited to behaviour that is dangerous to other dogs and or people.
- I accept that if my dog requires medication for conditions such as but not limited to epilepsy and joint problems, I must supply the medications with specific directions of use, including times and dosage.
- I understand that if the staff at Hairy Hounds Playground deems that my dog is unwell due to a contagious disease, including but not limited to canine cough, diarrhoea and/or vomiting it must be collected within a two hour period or will be transported to a local vet.

- I understand that Hairy Hounds Playground is a cage-less environment, and that the dogs interact and play directly with one another off leash. Therefore I understand that there may be the occurrence of nicks and/or scratches. I understand that unless I request Hairy Hounds Playground directly, a staff member may not notify me immediately if an injury occurs that is not serious. The staff member will administer first aid on site (if required) and inform me of the injury upon pick up that day. If an injury is sustained that is of a more serious nature, the staff at Hairy Hounds Playground will take every effort to contact me, and if I am not accessible, the emergency contact person listed. Hairy Hounds Playground may also contact my veterinarian or Hairy Hounds Playground Veterinarian if the circumstances are deemed such that immediate treatment is necessary. Hairy Hounds Playground retain sole discretion in emergency matters, without liability, **and I agree to take full financial responsibility** for any damage or injury caused directly by the behaviour of my dog towards another dog, person or property. I understand that the staff at Hairy Hounds Playground will take every effort in preventing ANY altercation from happening.
- I shall indemnify Hairy Hounds Playground against any claims made against Hairy Hounds Playground , or losses or damages of any kind suffered by Hairy Hounds Playground as a result of my failure to inform Hairy Hounds Playground of any pre-existing condition my dog may have including by not limited to illness, aggression and/or behavioural problems.
- I accept that Hairy Hounds Playground fees are to be paid in advance or on arrival of a scheduled visit, if the fee is not paid on the day, the dog may not be left in our care. We accept Cash, cheque, direct debit and Eftpos.
- I understand that the Hairy Hounds Playground hours are from 7.00am to 7.00pm weekdays (Puppy Day Care does NOT operate Mondays), and that if I do not pick my dog up before 7.00pm, there will be a \$10.00 fee every 10 minutes or thereof, up until 7.30pm, when the dog may be transported to Hairy Hounds Playground Vet or a staff members home for overnight boarding. I understand that I will be solely responsible for transport fees and boarding fees.
- **I understand that should my dog cause damage of any kind to another dog in the care of Hairy Hounds playground, I am fully responsible for charges from veterinary treatment sought by either Hairy Hounds Playground or by the owner of the dog.**

**I hereby agree to the terms and conditions of the contract, and that the contract contains the entire agreement between the two parties. Also, I realise that the provisions of this contract are binding upon both parties.**

Signature of Owner: ..... Date: .....

Print Name: .....

Signature of staff member : ..... Date: .....

Print Name: .....