



Puppy School Profile Form

Your Information:

| | |
|----------------------------|-----------------------------------------------------------|
| Client Name: | |
| Client Address: | |
| Client Phone Number: | |
| Client Email: | |
| Children in the Home: | Yes / No (if yes, names and ages) |
| Other animals in the Home: | Yes / No (if yes, please specify including ages and type) |

COVID-19 Questions:

| | Yes | No |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| 1. Have you been outside Victoria or overseas in the last 14 days? | | |
| 2. Do you have any symptoms of respiratory illness (fever, cough, sore throat, fatigue, difficulty breathing) with or without fever? | | |
| 3. Have you been tested for the COVID-19 virus? | | |
| 4. Have you had close contact (face to face at less than 1.5 metres for more than 15 minutes or in the same enclosed space for more than 2 hours) with a confirmed COVID-19 case in the last 14 days? | | |
| 5. Have you had close contact with a suspected COVID-19 case in the last 14 days? | | |
| 6. Have you had close contact with a person that travelled outside Victoria or overseas in the last 14 days? | | |

If you answered '**YES**' to any of the above six questions, you will not be able to train with us until such time as you can answer No to all of these questions.

If you answered '**NO**' to all of the above six questions, we can proceed with your booking.

Let's not become complacent and continue to support each other through these times, so we can all enjoy getting out and about with our dogs!

Your Dogs Details:

| | |
|-----------------------------------------------------------|-------------------------------------------------------------|
| Dogs Name: | |
| Dogs Age, Sex and Breed: | Age: Sex: M / F Breed: |
| Where did you obtain your dog from – Breeder/Rescue/Shop? | |
| How much time does your dog spend inside? | Never 10-20% 30-40% 50-60% 70-80% 90-100% |
| What are you feeding your dog? | (please include brand of food) |
| Is your pup a good or | Good / Fussy |



Puppy School Profile Form

| | |
|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| fussy eater? | |
| Does your dog have any issues/allergies? | Yes / No |
| Does your pup do any of the following: | Jumps Bites/Mouths you Chews things Toilet Trained Barks at you Sleeps alone Sits Anxious without you Barks at dogs Snatches food |

| |
|----------------------------------------------------------------------------------------|
| How did you hear about us? Google Search Word of Mouth Your Vet (please advise clinic) |
|----------------------------------------------------------------------------------------|

| |
|----------------------------------------------------------------------------------------------------------------|
| Do you authorise for us to use your dogs photo on our Website/Facebook page for promotional purposes? Yes / No |
|----------------------------------------------------------------------------------------------------------------|

| | |
|----------------------------------------------------------------------------------------------------------------|--------------|
| Owners Name/Signature: <i>(printing your name above constitutes your signature on this document)</i> | Date: |
|----------------------------------------------------------------------------------------------------------------|--------------|

Puppy School Terms & Conditions

The Terms and Conditions of our contract are listed below and your booking confirms our agreement to these T&C's.

- I understand and agree that as a new puppy owner, I am solely responsible for the behaviour of my puppy and agree to inform Hairy Hounds Playground of any known behavioural and/or aggression problems that my puppy has shown towards people and/or other dogs, including but not limited to, barking, lunging, excessive whining and growling while on or off lead. I agree to inform trainers (prior to any class) of any changes to my puppy's behaviour whilst enrolled in our dog training courses.
- I understand that should my puppy exhibit any of the behaviours above or any other unfavourable behaviour such as stress and/or anxiety, which are not suited to the group class environment, my puppy may no longer be able to attend the remainder of the course. As we offer our courses in blocks with capacity caps, there will be no refund under any circumstances and I agree to this.
- I agree to ensure my puppy is kept on a short lead whilst in the training centre (and during classes) and does not interact with other puppy's once they enter the centre (unless conducting a specific training exercise under the supervision of the trainer). Some puppy's need space on a lead so to ensure the safety of all puppies, we do not allow unsupervised meet and greets on lead and I agree to this.
- I understand that I have signed up for a block of training classes with Hairy Hounds Playground and if for any reason, I am unable to attend one of more classes in this block (due to work, puppy or owner illness or for any other reason whatsoever), there will be no opportunity for me to make up this class and the class will be forfeited. There will also be no refund as a result of a missed class as our classes are capacity capped and I agree to this.
- I agree to take full responsibility in taking the necessary precautions against contagious illnesses and parasite exposure by consulting my own Veterinarian. I accept that my puppy must be in good general health and that I must provide proof of all required vaccinations (suitable for my puppy's age) including but not limited to Distemper, Hepatitis, Parvovirus and Bordetella (C5 vaccination), prior to or at the first class with Hairy Hounds Playground. I understand that if my puppy's vaccinations are out of date or I cannot produce proof of vaccination, that my puppy cannot attend group classes until such proof has been provided. In this case, no refunds will be provided or make up classes available for classes missed and I agree to this.
- I understand that while the staff at Hairy Hounds Playground will take all possible precautions, there is a possibility that my puppy may contract a communicable disease. I understand that if the trainer deems that my puppy is unwell due to a contagious disease, including but not limited to canine cough, diarrhoea and/or vomiting it must be taken off HHPG property immediately.



Puppy School Profile Form

- All puppy's are cared for by Hairy Hounds Playground staff and qualified Positive Reinforcement dog trainers without liability on Hairy Hounds Playground for loss or damage from: disease, theft, fire, death, escape, injury or harm to persons, other dogs, or property by said dog(s), or for other unavoidable causes, for which due care and diligence have been exercised. I hereby release Hairy Hounds Playground of any liability of any kind arising from my puppy's attendance and participation at Hairy Hounds Playground dog training.
- I understand that all puppy's must wear at all times a soft lead (not retractable) and soft/flat collars, harness or head halti – Please note; CORRECTION collars and Martingale collars are not accepted at Hairy Hounds Playground. We recommend you remove poo bags and poo bag holders from your leads during training as these can be a distraction and cumbersome.
- I agree to arrive on time to scheduled classes in order to minimise class disruption and understand that if I'm more than ten minutes late for a scheduled class, the trainer may refuse entry. Should this occur, there will be no refund or make up classes available as we offer these courses in blocks with capacity caps. We suggest you aim to arrive 5-10 minutes early and walk your dog around outside the centre until called in for class.
- Hairy Hounds Playground will make every effort to inform clients should there be a class cancellation due to unforeseen circumstance such as, extreme weather conditions (summer when temperatures are over 30 degrees) or trainer illness, via text and/or email. While we endeavour to contact clients as early as possible, I understand that the notification may be received at the last minute where circumstances are out of our control.
- I understand that where a class is cancelled as above due to unforeseen circumstances, the course will be extended by a week to ensure no exercises are missed. As our courses are capacity capped, there is no opportunity for a refund or makeup class should you not be able to make the last class.
- I Agree to Hairy Hounds Playground using any photos and/or videos taken during group classes of my pup, on the HHPG Facebook pages for promotional purposes.
- In light of ongoing and unpredictable lockdown and other restrictions imposed by the government as a result of the COVID19 virus, I understand that any course I am enrolled in, which has commenced week one, may at any time, move to a Virtual class delivery, instead of face to face classes.
- I understand Hairy Hounds Playgrounds decision to move to Virtual class delivery, is to ensure we comply with government rules and advice and do not take this decision lightly.
- I understand, as a result of COVID19 lockdown and other restrictions, should the group class I am attending move to a Virtual class and I do not wish to attend the Virtual class option, there will be no other options for me to complete the remainder of my course and I will not be entitled to a refund under any circumstances.
- I understand, should I reside in a postcode that has mandatory lockdown imposed by the government, I will not be permitted to attend face to face classes, instead I will be provided with a Virtual option to be able to attend each class, until such time as the government lifts lockdown restrictions for my postcode.
- I understand, as a result of COVID19 restrictions, there is a limit of one adult per dog in all classes and for consistency of training with your dog, it is recommended the same adult should attend every week.
- I understand, as a result of COVID19 restrictions, should a course I'm enrolled in, but have not commenced yet, be forced to deliver the entire course (or part thereof) Virtually, instead of face to face, I will have the option to withdraw from this course (if there are no other face to face course options now or later I can attend) and receive a full refund, if I have not attended week one of the course.

| | | |
|-------------------------------|-------------------------------------------------------------------------------|--------------|
| Owners Name/Signature: | <i>(printing your name above constitutes your signature on this document)</i> | Date: |
|-------------------------------|-------------------------------------------------------------------------------|--------------|